

**nextstep** – Advice on learning and work. **nextstep** can be contacted on 01772 205400. This programme has been part funded by the European Union through the European Social Fund and co-financed by Lancashire Learning and Skills Council.



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Including Jobcentres and social security offices



- ! a a&g** **Advance at Connexions**, St John's Court, Ainsworth Street, Blackburn  
01254 267780
- ! a a&g** **Lancashire Adult Learning (LAC outreach advisers)**, Temple Street Resource Centre, Temple Street, Burnley  
01282 417728

- ! a a&g** **Blackburn with Darwen Access Point Network**, Newfield Drive, Roman Road, Blackburn  
01254 671869
- ! a a&g** **Bank Top Access Point**, Arthur Way, Blackburn  
01254 581175
- ! a a&g** **Brookhouse**, Whalley Range, Blackburn  
01254 676796

- ! a a&g** **Women's Resource Centre**, Regent House, Regent Street, Blackburn  
01254 260736
- ! a a&g** **Volunteer Bureau**, 61 – 63 James Street, Blackburn  
01254 694113

**nextstep sub contractors – Blackburn and Darwen**

Access over half a million jobs Jobseeker Direct  
0845 60 60 234

For advice on health related benefits call the Benefit Enquiry Line on 0800 88 22 00

To make a new benefit claim call 0845 604 90 37

To search for a job  
www.jobcentreplus.gov.uk  
or www.worktrain.gov.uk

Service	Service description	Client eligibility
<b>Information</b> <b>i</b>	A self-help service for clients could be a leaflet or web search.	<ul style="list-style-type: none"> <li>All clients 20 or over are eligible for information from <b>nextstep</b> sub-contractors.</li> </ul>
<b>Advice</b> <b>a</b>	Approximately 20 minute session with an adviser who has or is working towards NVQ level 3 in Advice and Guidance. Client will receive an action plan and can return for further advice.	<ul style="list-style-type: none"> <li>Must be 20 or over</li> <li><b>Must be below NVQ level 2*</b></li> <li>EITHER benefit claimant or non-benefit claimant</li> </ul>
<b>Advice and Guidance Pays</b> <b>a&amp;g</b>	A guidance project from <b>nextstep</b> . Can include one to one support, training needs analysis, intensive job search skills, motivation and confidential building and psychometric testing.	<ul style="list-style-type: none"> <li>Must be 20 or over</li> <li><b>Must be below NVQ level 2*</b></li> <li>Unemployed</li> <li>Not in receipt of working age benefits</li> <li>Not in learning</li> </ul>
<b>NVQ level</b> <b>Level 2*</b>	<b>Academic qualification equivalent</b> <ul style="list-style-type: none"> <li>GCSE or O level (5 or more at grades A – C)</li> <li>CSE grade 1</li> <li>1 A level</li> <li>2 or 3 AS levels</li> </ul>	<b>Vocational qualification equivalent</b> <ul style="list-style-type: none"> <li>BEC general certificate with credit</li> <li>BEC diploma with credit</li> <li>BTEC first diploma</li> <li>City &amp; Guilds higher operative or craft</li> <li>GNVQ intermediate</li> <li>LCCI certificate (2nd level)</li> <li>NVQ level 2</li> <li>PEI stage 2</li> <li>Pitman's intermediate level 2 diploma certificate</li> <li>RSA diploma</li> </ul>

# Referring into nextstep services

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